

Protean eGov Technologies Limited



protean

Change is growth

**Standard Operating Procedure on
e-NPS PRAN Generation through Digi-Locker Based**

Version 1.1

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e-NPS PRAN Generation through Digi-Locker Based

REVISION HISTORY

Sr. No.	Date of Revision	Ver	Section Number	Description of Change
1		1.0	-	Initial Version
2	December 13, 2024	1.1		Screenshot Updated

Acronyms and Abbreviations

The following acronyms and abbreviations have been used in this document:

ACRONYM	DESCRIPTION
CRA	Central Recordkeeping Agency
PFRDA	Pension Fund Regulatory and Development Authority
NPS	National Pension System
PRAN	Permanent Retirement Account Number
NPS Trust	National Pension System Trust
PFM	Pension Fund Manager
ACK ID	Acknowledgement ID
PrAO	Principal Account Office
PAO	Pay and Account Office
DTA	Directorate of Treasuries and Accounts
DTO	District Treasury Office
DDO	Drawing and Disbursement Office
CSRF	Common Subscriber Registration Form

Overview

- ❖ e-NPS for Government sector is an online mode for PRAN generation in addition to the already existent Online PRAN Generation Module (OPGM). eNPS for Govt. sector was introduced with a view to reduce the time taken for PRAN generation for Govt. employees after Date of Joining.
- ❖ e-NPS process also encourages healthy participation by the employee in the PRAN generation procedure as the capturing of data is done by the subscriber. Thus, this process also reduces the efforts required at level of Nodal office from point of view of Data entry to be done. This process also reduces any data entry level errors as the subscriber themselves capture the details.
- ❖ This document covers the process for PRAN generation on basis of document available in Digi-Locker (Driving License). Digi-Locker is an initiative by Government of India under the Digital India program. It aims at providing citizens with a secure and convenient platform to store and access digital documents and certificates.
- ❖ Digi-Locker allows users to upload, store, and share various official documents and certificates digitally.

1. Steps to initiate PRAN Generation through eNPS by Subscriber

- In order to initiate PRAN generation through e-NPS, User needs to visit eNPS website <https://enps.nsdl.com/eNPS/NationalPensionSystem.html> select the option **“National Pension System”** as given below in **Figure 1**.

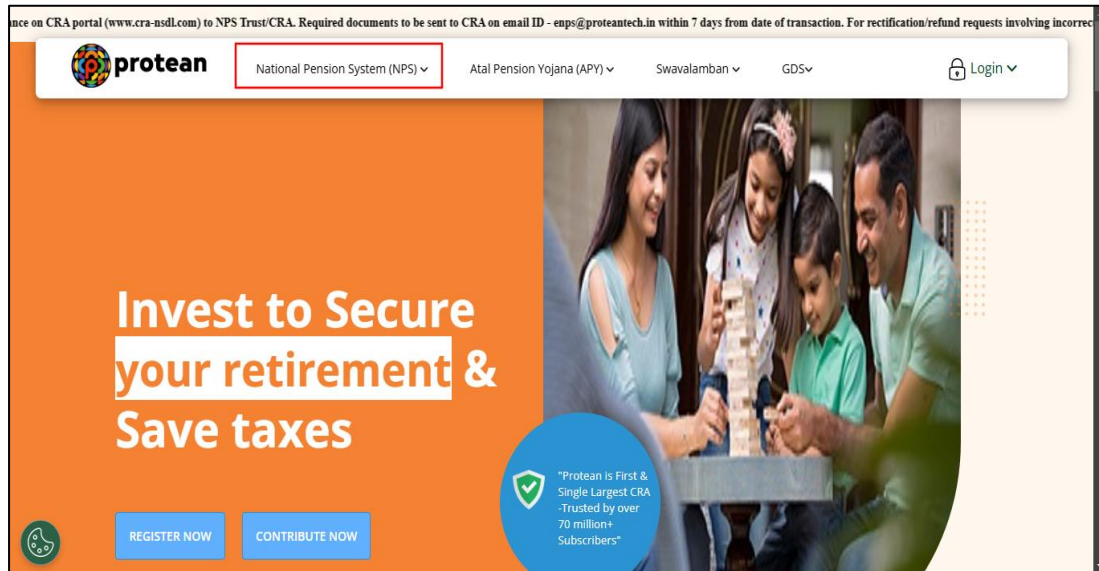


Figure 1

- Under National Pension System (NPS), user need to Select the option **“Register to NPS”** as given below in **Figure 2**.

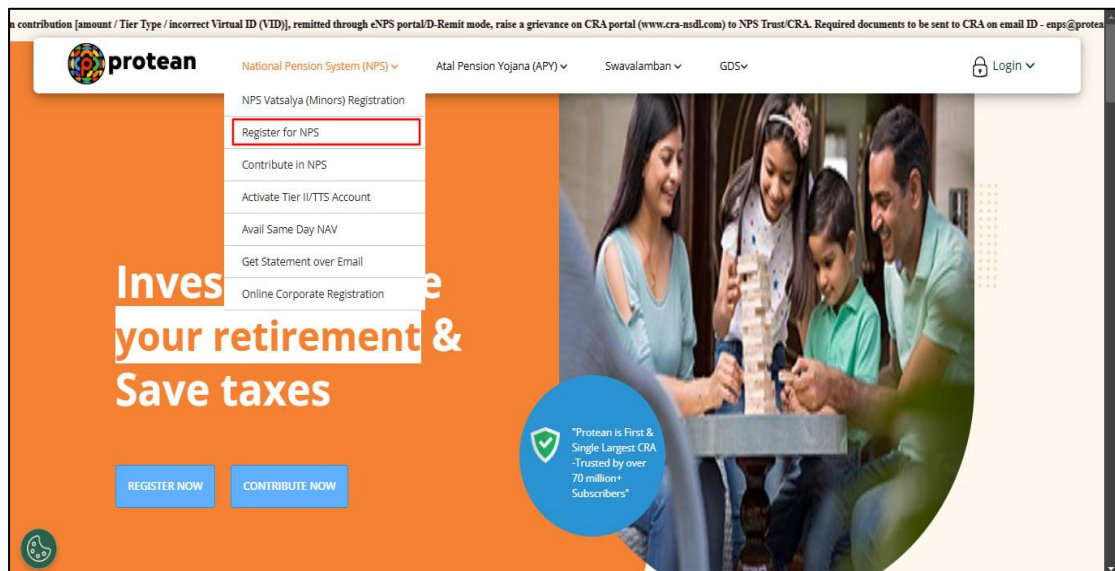


Figure 2

e-NPS PRAN Generation through Digi-Locker Based

- The user needs to select the option of **Government Subscriber section**.
click on **"Register Now"** button as show in **Figure 3**.

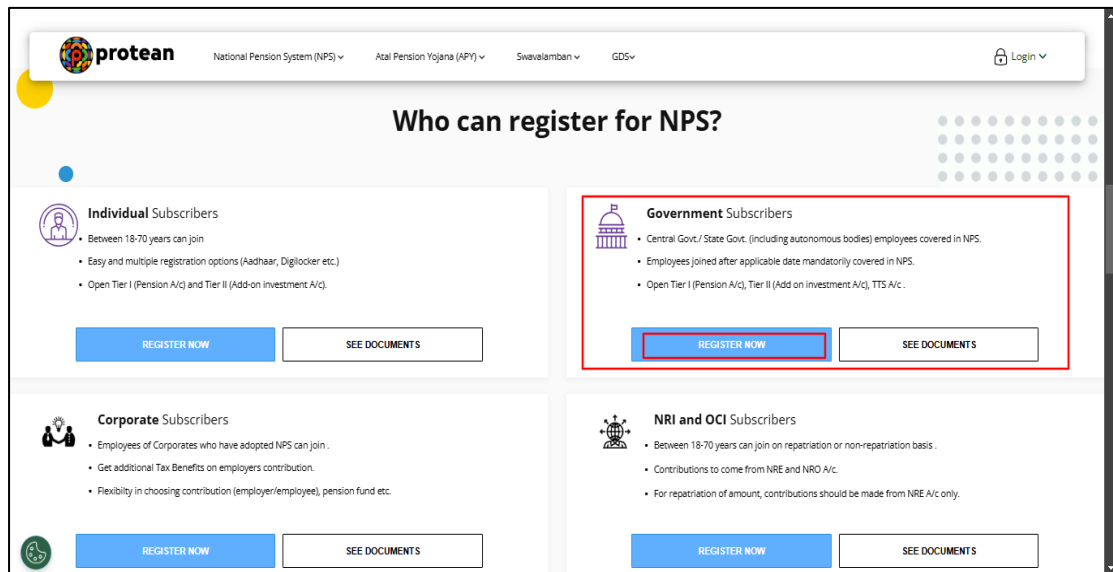


Figure 3

- The user need to enter all the details as requested on the screen as show below in **Figure 4**.

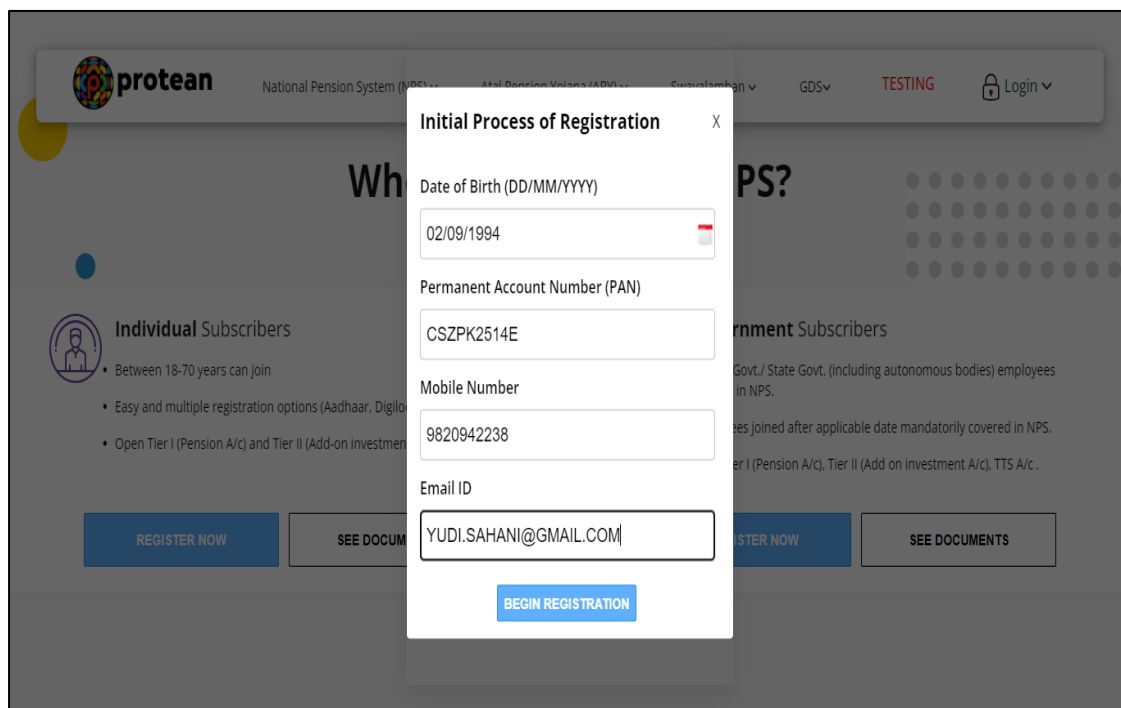
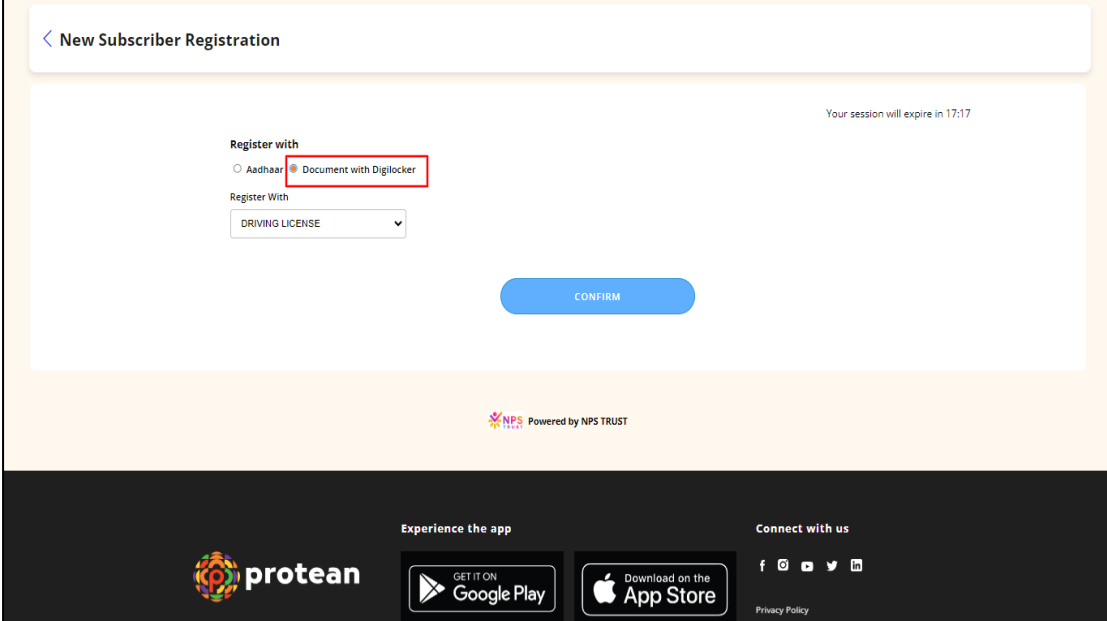


Figure 4

e-NPS PRAN Generation through Digi-Locker Based

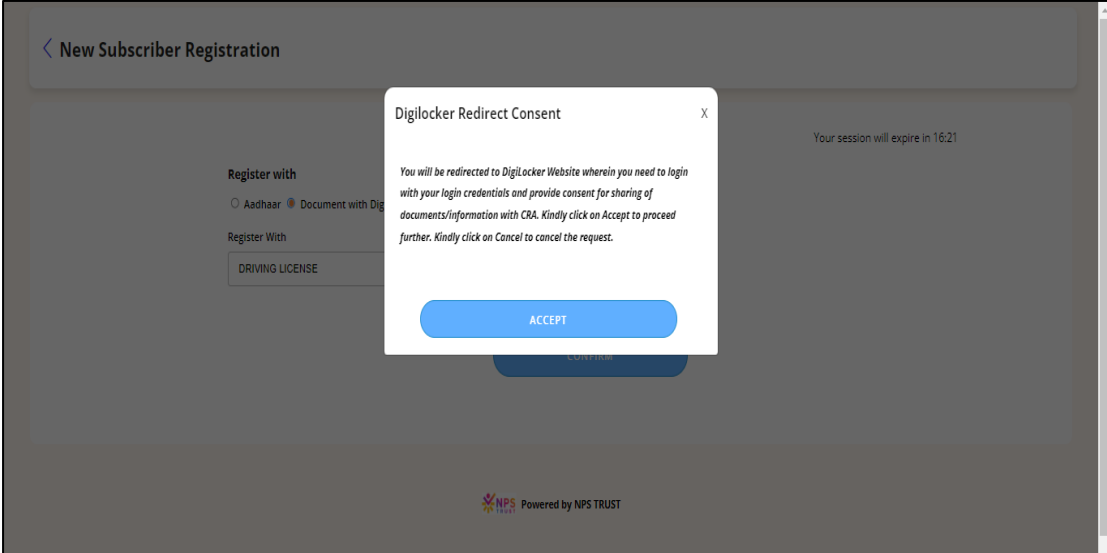
The user needs to select the option **“Document with Digi-locker”** and confirm as show in **Figure 5**.



The screenshot shows the 'New Subscriber Registration' page. Under the 'Register with' section, the 'Document with DigiLocker' option is selected and highlighted with a red box. Below it, the 'Register With' dropdown menu is set to 'DRIVING LICENSE'. A blue 'CONFIRM' button is visible at the bottom of the registration form. The footer includes the Protean logo, app download links for Google Play and the App Store, and social media icons.

Figure 5

The user needs to read the Digi-locker Redirect Consent as shown in **Figure 6**.

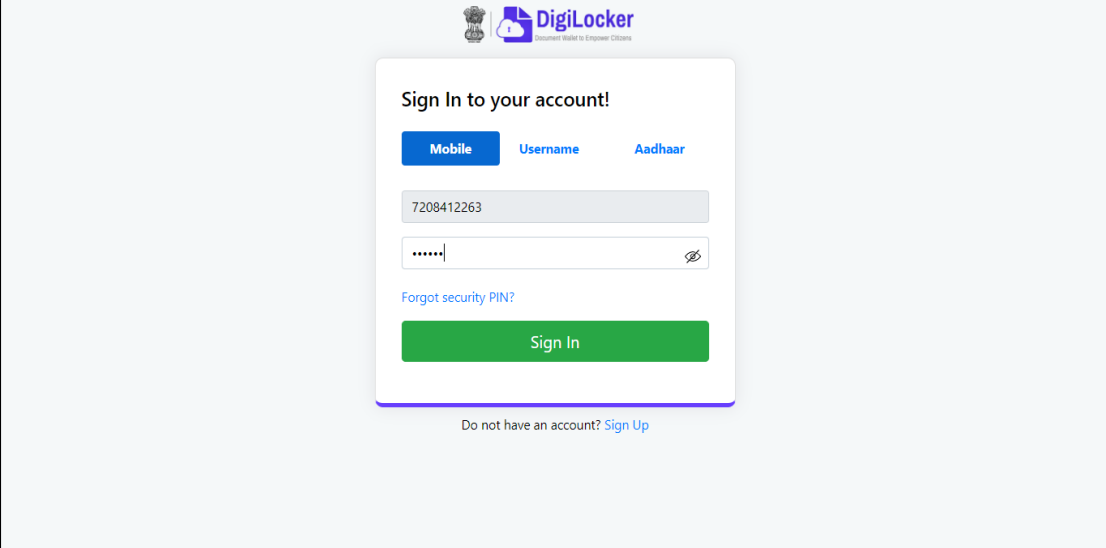


The screenshot shows the same 'New Subscriber Registration' page as Figure 5, but with a 'DigiLocker Redirect Consent' dialog box overlay. The dialog box contains the following text: 'You will be redirected to DigiLocker Website wherein you need to login with your login credentials and provide consent for sharing of documents/information with CRA. Kindly click on Accept to proceed further. Kindly click on Cancel to cancel the request.' There is an 'ACCEPT' button at the bottom of the dialog box. The background registration form is dimmed.

Figure 6

e-NPS PRAN Generation through Digi-Locker Based

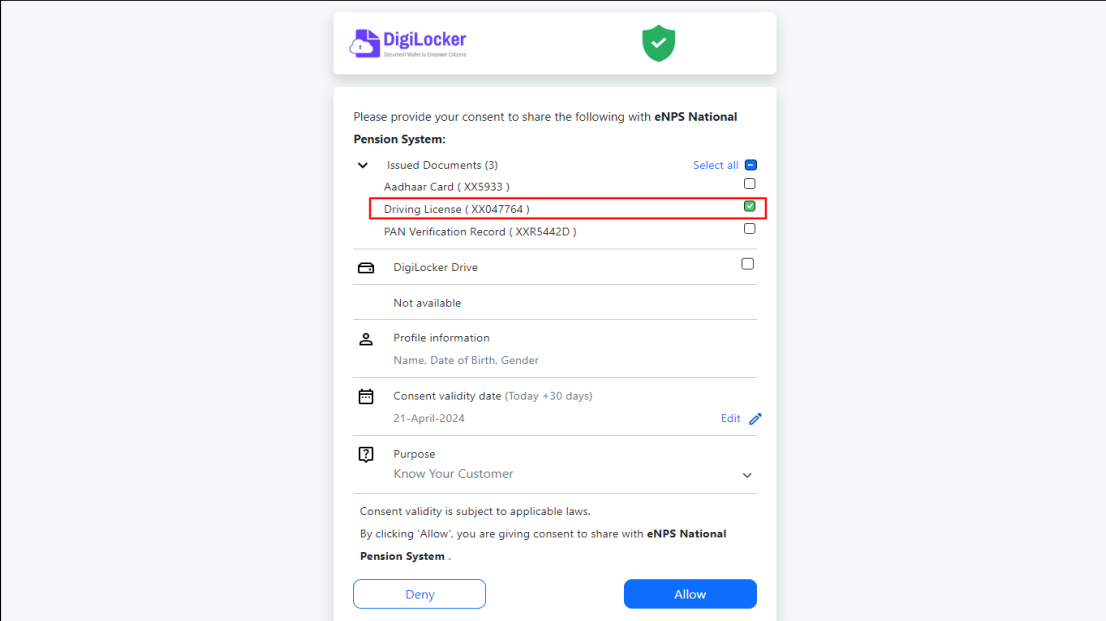
- The user will be redirect to Digi-Locker website. User need to login on Digi-Locker through their Mobile number/User ID/Aadhaar as shown below in **Figure 7**.



The image shows the DigiLocker 'Sign In to your account!' screen. At the top, there are logos for the Government of India and DigiLocker. Below the title, there are three tabs: 'Mobile', 'Username', and 'Aadhaar'. The 'Mobile' tab is selected. A text input field contains the number '7208412263'. Below it is a password field with masked characters '.....' and an eye icon to toggle visibility. A link 'Forgot security PIN?' is located below the password field. A large green 'Sign In' button is at the bottom of the form. At the very bottom, there is a link 'Do not have an account? Sign Up'.

Figure 7

- The user needs to tick the option of Driving License in their Digi-Locker account & provide the consent to eNPS National Pension System. Further click on **"Allow"** button to process further as show below in **Figure 8**.

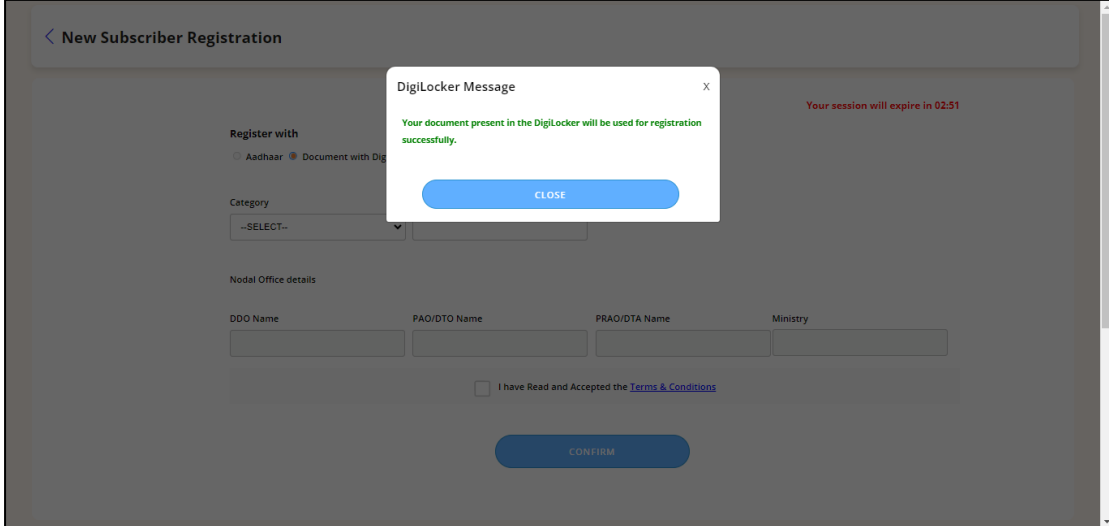


The image shows the DigiLocker consent screen for sharing data with the eNPS National Pension System. At the top, there is a DigiLocker logo and a green checkmark icon. The main heading is 'Please provide your consent to share the following with eNPS National Pension System:'. Below this, there is a section 'Issued Documents (3)' with a 'Select all' link. Three items are listed: 'Aadhaar Card (XX5933)' with an unchecked checkbox, 'Driving License (XX047764)' with a checked checkbox (highlighted by a red rectangle), and 'PAN Verification Record (XXR5442D)' with an unchecked checkbox. Below this is a section 'DigiLocker Drive' with an unchecked checkbox. A 'Not available' message is shown below. The 'Profile information' section lists 'Name, Date of Birth, Gender'. The 'Consent validity date (Today +30 days)' is '21-April-2024' with an 'Edit' link. The 'Purpose' is 'Know Your Customer'. At the bottom, there is a disclaimer: 'Consent validity is subject to applicable laws. By clicking 'Allow', you are giving consent to share with eNPS National Pension System.' and two buttons: 'Deny' and 'Allow'.

Figure 8

e-NPS PRAN Generation through Digi-Locker Based

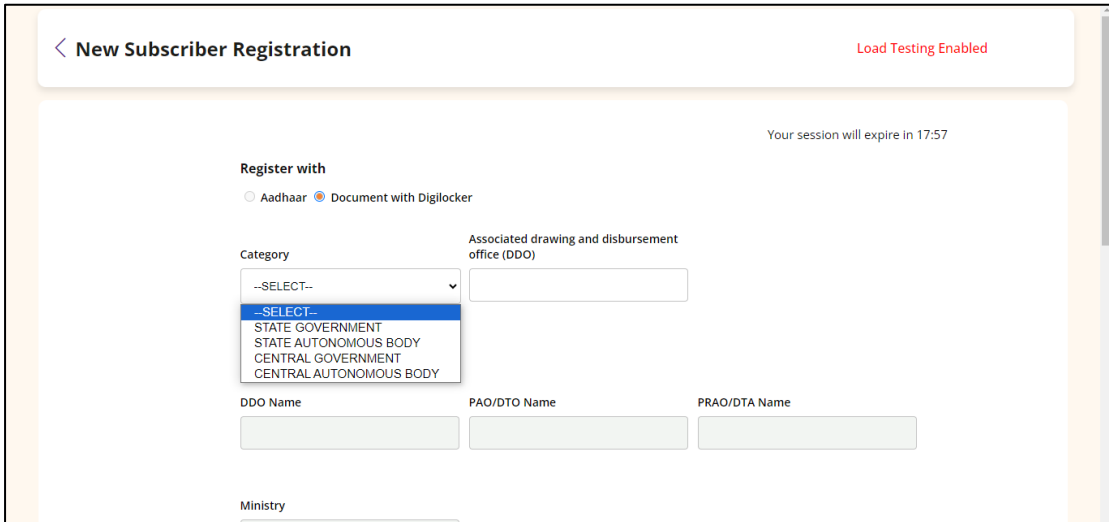
- Once the Digi-Locker consent is provided by user, system will be redirected to registration page, where user need to read the Digi-Locker Message. Click on **"Close"** Button as shown in **Figure 9**.



The screenshot shows the 'New Subscriber Registration' page. A modal window titled 'DigiLocker Message' is centered on the screen. The message states: 'Your document present in the DigiLocker will be used for registration successfully.' Below the message is a blue 'CLOSE' button. In the background, the registration form is visible, showing options for 'Register with' (Aadhaar or Document with DigiLocker), a 'Category' dropdown menu, and fields for 'DDO Name', 'PAO/DTO Name', 'PRAO/DTA Name', and 'Ministry'. A 'CONFIRM' button is at the bottom of the form.

Figure 9

- The user need to **register with** select the option **"Document with Digi-Locker"**. Under **Category** option a drop down will be provided, where user need to select the appropriate option under which user is employed. Please refer the **Figure 10**.



The screenshot shows the 'New Subscriber Registration' page with the 'Category' dropdown menu open. The dropdown menu lists the following options: '--SELECT--', 'STATE GOVERNMENT', 'STATE AUTONOMOUS BODY', 'CENTRAL GOVERNMENT', and 'CENTRAL AUTONOMOUS BODY'. The background form shows the 'Register with' section with 'Document with DigiLocker' selected. Other fields include 'Associated drawing and disbursement office (DDO)', 'DDO Name', 'PAO/DTO Name', 'PRAO/DTA Name', and 'Ministry'. A 'Load Testing Enabled' status is shown in the top right corner.

Figure 10

e-NPS PRAN Generation through Digi-Locker Based

- Once the Category is selected, the user needs to enter the **Associated Drawing & Disbursement Office (DDO)** details under which user is employed as shown in **Figure 11**.

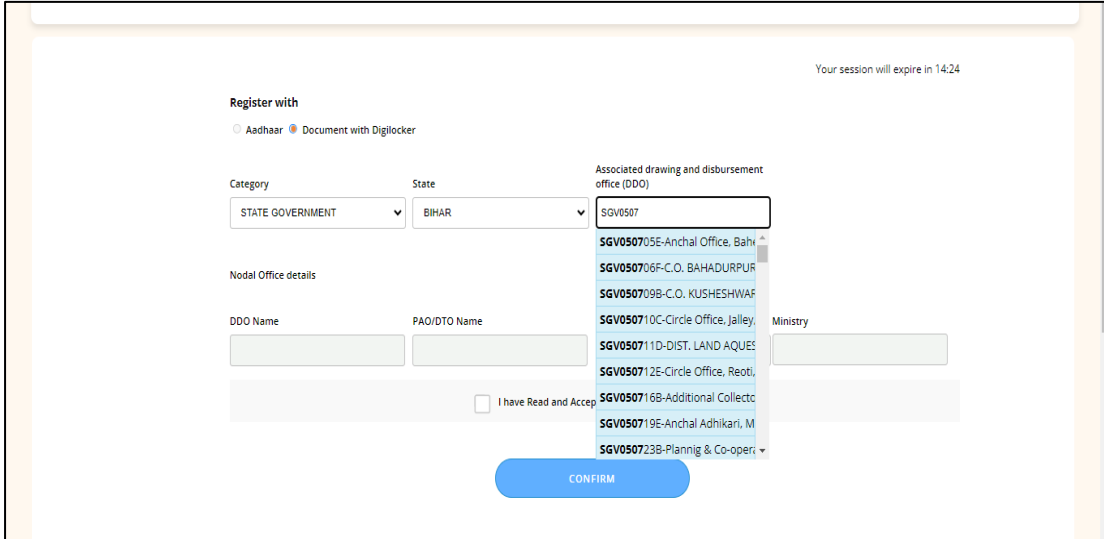


Figure 11

- Once the DDO Details are entered, the corresponding Nodal office details will appear. User need to check the details. If details are correct, for processing further User need to click on the hyperlink **"Term & Conditions"** as show in **Figure 12**.

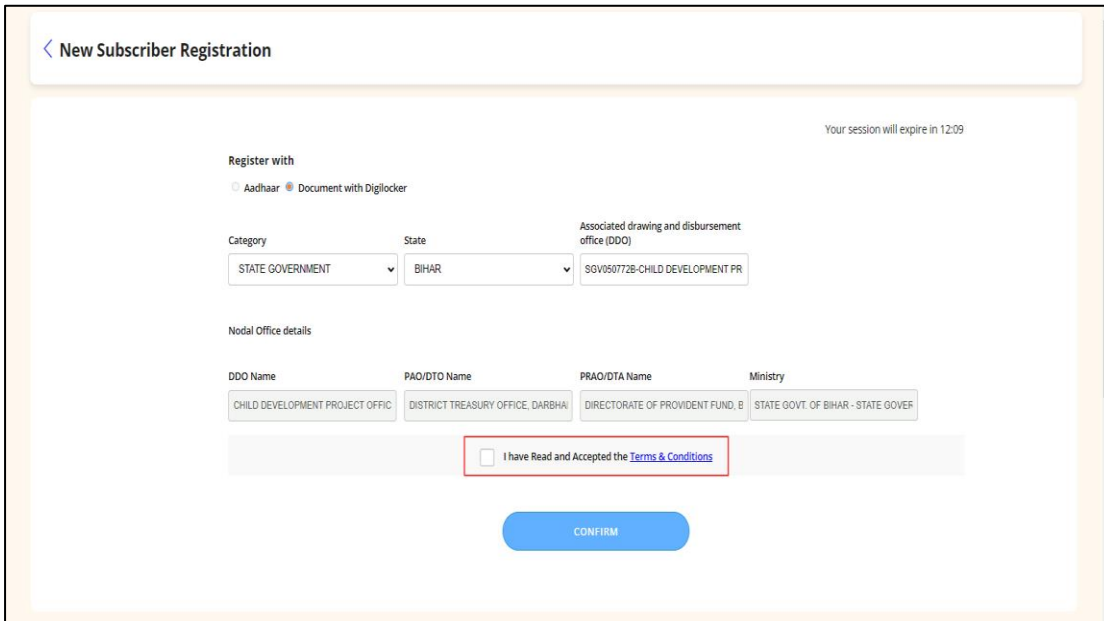
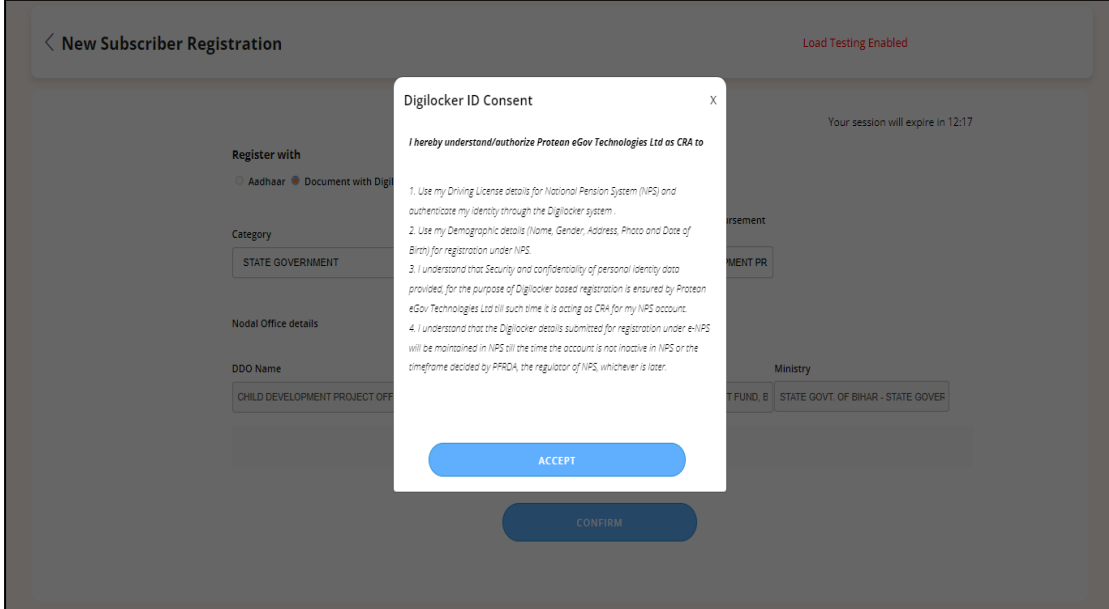


Figure 12

e-NPS PRAN Generation through Digi-Locker Based

- System will pop the Digi-Locker ID Consent. The user needs to read the consent & click on **Accept** Button for processing further as shown in **Figure 13**.



The screenshot shows the 'New Subscriber Registration' page. A modal titled 'DigiLocker ID Consent' is displayed in the center. The modal contains the following text:

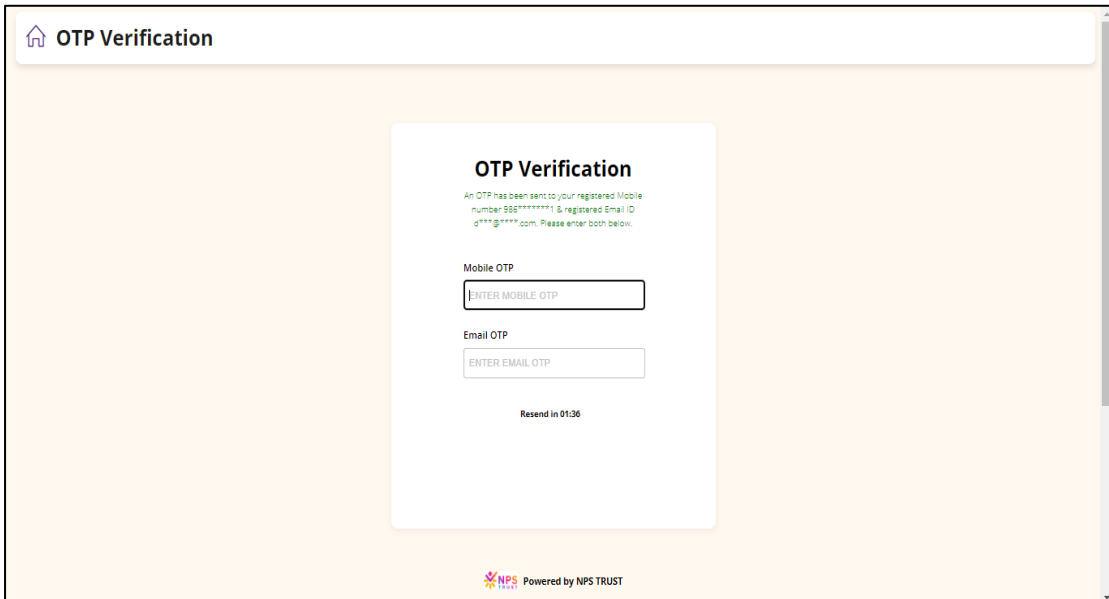
I hereby understand/authorize Protean eGov Technologies Ltd as CRA to

1. Use my Driving License details for National Pension System (NPS) and authenticate my identity through the DigiLocker system.
2. Use my Demographic details (Name, Gender, Address, Photo and Date of Birth) for registration under NPS.
3. I understand that Security and confidentiality of personal identity data provided, for the purpose of DigiLocker based registration is ensured by Protean eGov Technologies Ltd till such time it is acting as CRA for my NPS account.
4. I understand that the DigiLocker details submitted for registration under e-NPS will be maintained in NPS till the time the account is not inactive in NPS or the timeframe decided by PFRDA, the regulator of NPS, whichever is later.

At the bottom of the modal is a blue button labeled 'ACCEPT'. Below the modal, on the registration page, is a dark blue button labeled 'CONFIRM'.

Figure 13

- Once the Digi-Locker ID Consent is provided, OTP will be sent to Mobile number & Email ID as entered by the User initially. The user needs to enter these OTP for processing further as shown below on **Figure 14**.



The screenshot shows the 'OTP Verification' page. The page has a header with a home icon and the text 'OTP Verification'. The main content area is a light orange color. In the center, there is a white box with the following text:

OTP Verification

An OTP has been sent to your registered Mobile number 886*****1 & registered Email ID *****@****.com. Please enter both below.

Mobile OTP

ENTER MOBILE OTP

Email OTP

ENTER EMAIL OTP

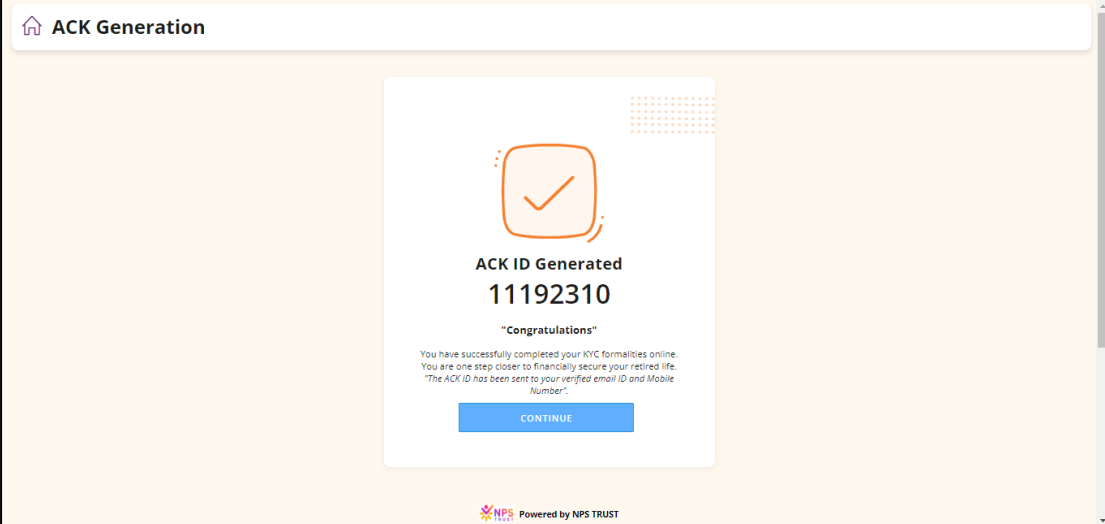
Resend in 01:36

At the bottom of the page, there is a logo for 'NPS TRUST' and the text 'Powered by NPS TRUST'.

Figure 14

e-NPS PRAN Generation through Digi-Locker Based

- After entering the Mobile OTP & Email ID OTP received on registered Mobile number & registered Email ID, an Acknowledgement number will be generated. User need to note down the Acknowledgement number. Refer **Figure 15**.



ACK Generation

ACK ID Generated
11192310

"Congratulations"

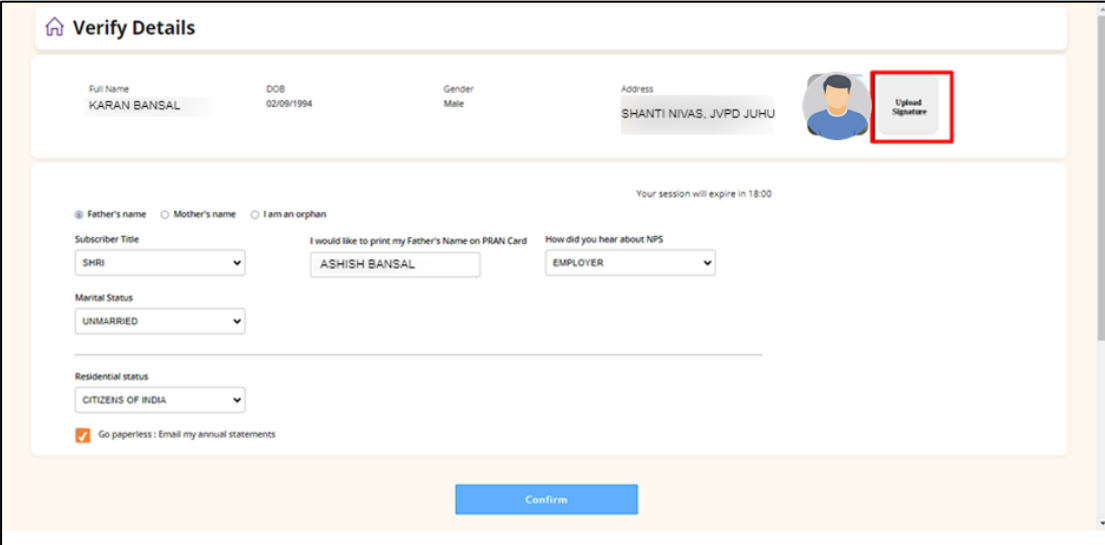
You have successfully completed your KYC formalities online.
You are one step closer to financially secure your retired life.
"The ACK ID has been sent to your verified email ID and Mobile Number."

CONTINUE

NPS Powered by NPS TRUST

Figure 15

- On the landing page, the details will be automatically fetched from the driving license. User need to enter the necessary details. Further user needs to upload the scan signature, as shown below in **Figure 16**.



Verify Details

Full Name: KARAN BANSAL DOB: 02/09/1994 Gender: Male Address: SHANTI NIVAS, JVPD JUHU

Upload Signature

Subscriber Title: SHRI I would like to print my Father's Name on PRAN Card: ASHISH BANSAL How did you hear about NPS: EMPLOYER

Marital Status: UNMARRIED

Residential status: CITIZENS OF INDIA

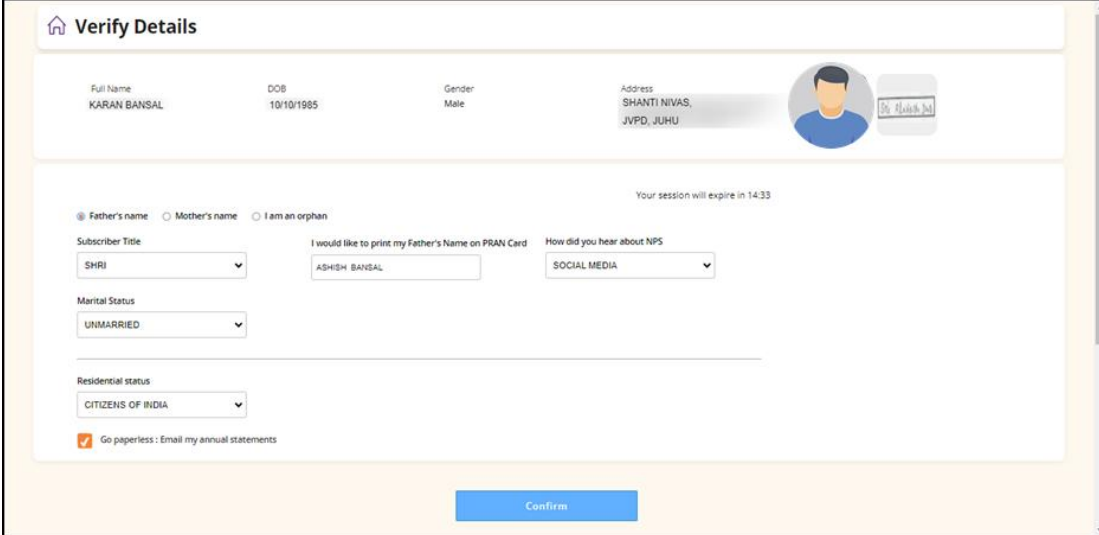
☒ Go paperless: Email my annual statements

Confirm

Figure 16

e-NPS PRAN Generation through Digi-Locker Based

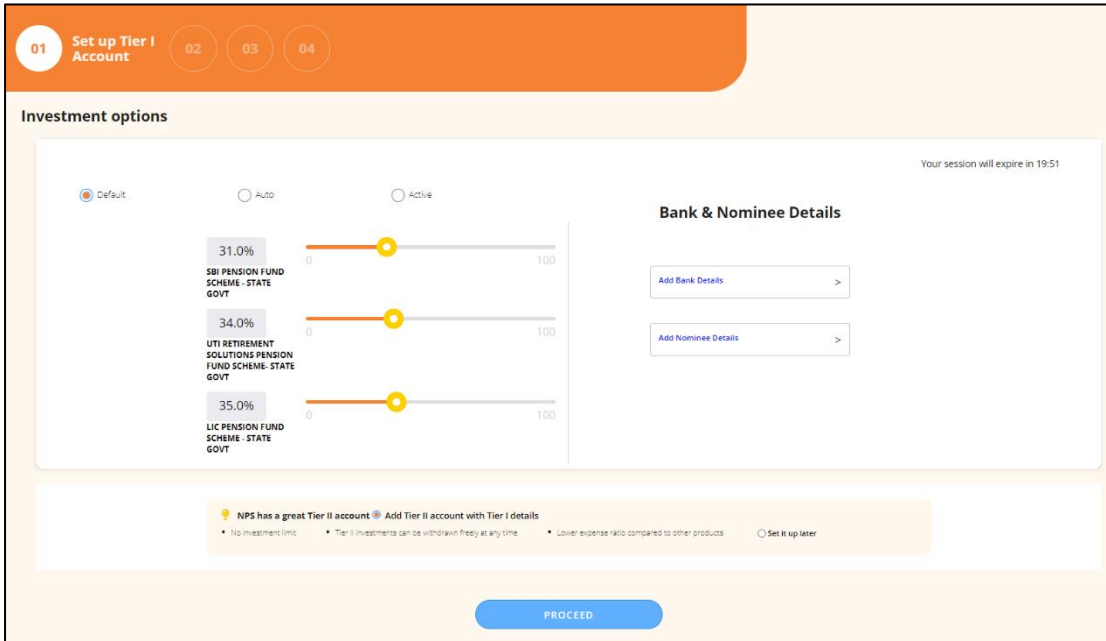
Once the signature is been uploaded, User can view the signature which is uploaded and then user need to click on **“Confirm”** button as show in **Figure 17**.



The screenshot shows the 'Verify Details' screen. At the top, it displays the user's profile information: Full Name (KARAN BANSAL), DOB (10/10/1985), Gender (Male), and Address (SHANTI NIVAS, JVPD, JUHU). Below this, there are radio buttons for 'Father's name', 'Mother's name', and 'I am an orphan'. The 'Father's name' option is selected. Underneath, there are dropdown menus for 'Subscriber Title' (SHRI), 'I would like to print my Father's Name on PRAN Card' (ASHISH BANSAL), and 'How did you hear about NPS' (SOCIAL MEDIA). There is also a 'Marital Status' dropdown (UNMARRIED) and a 'Residential status' dropdown (CITIZENS OF INDIA). A checkbox for 'Go paperless: Email my annual statements' is checked. A blue 'Confirm' button is at the bottom right. A session timer indicates 'Your session will expire in 14:33'.

Figure 17

After clicking on Confirm button, user need to set up Tier 1 account. User need to select Pattern of Investment Option (Default/Auto/Active) as shown below in **Figure 18**.

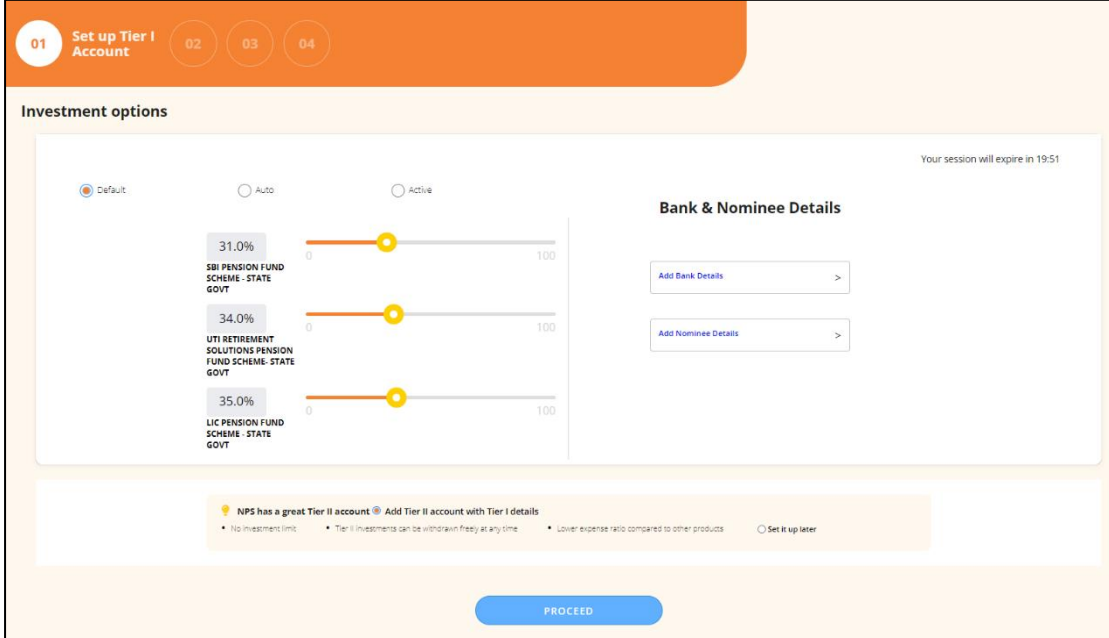


The screenshot shows the 'Set up Tier 1 Account' screen. At the top, there are four steps: 01 (Set up Tier 1 Account), 02, 03, and 04. The 'Investment options' section has three radio buttons: 'Default' (selected), 'Auto', and 'Active'. Below these are three sliders for investment allocation: SBI PENSION FUND SCHEME - STATE GOVT (31.0%), UTI RETIREMENT SOLUTIONS PENSION FUND SCHEME - STATE GOVT (34.0%), and LIC PENSION FUND SCHEME - STATE GOVT (35.0%). To the right, there is a 'Bank & Nominee Details' section with buttons for 'Add Bank Details' and 'Add Nominee Details'. A blue 'PROCEED' button is at the bottom. A session timer indicates 'Your session will expire in 19:51'. A banner at the bottom states 'NPS has a great Tier II account' and provides links to 'Add Tier II account with Tier I details' and 'Set it up later'.

Figure 18

e-NPS PRAN Generation through Digi-Locker Based

The user needs to add the Bank Account Details as highlighted in red box in **Figure 19**.



01 Set up Tier I Account 02 03 04

Investment options

Default Auto Active

31.0% SBI PENSION FUND SCHEME - STATE GOVT

34.0% UTI RETIREMENT SOLUTIONS PENSION FUND SCHEME - STATE GOVT

35.0% LIC PENSION FUND SCHEME - STATE GOVT

Bank & Nominee Details

Add Bank Details >

Add Nominee Details >

Your session will expire in 19:51

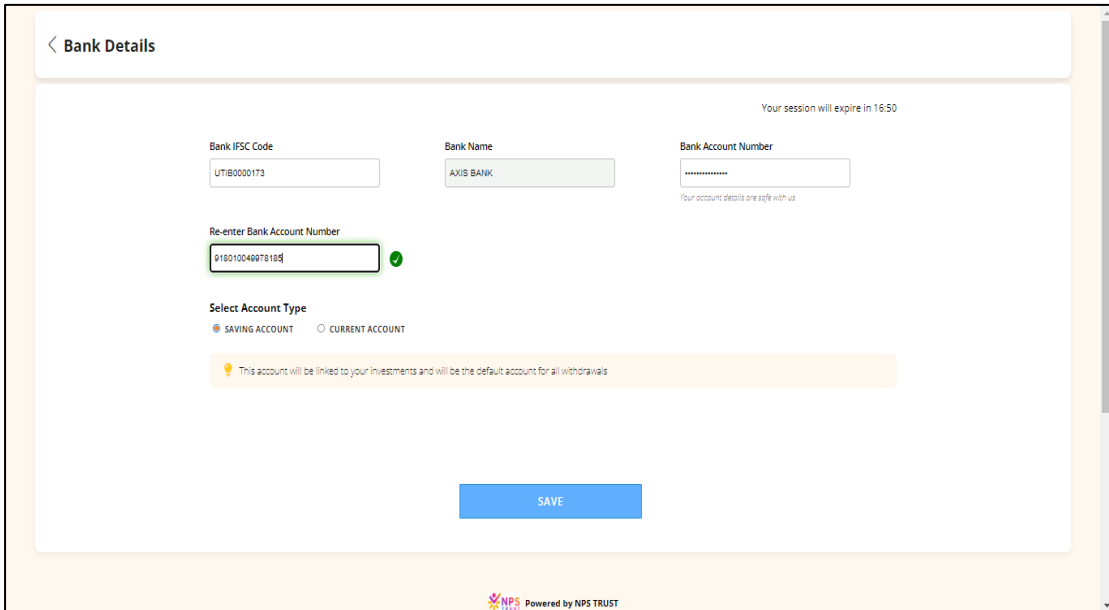
NPS has a great Tier II account Add Tier II account with Tier I details

- No investment limits
- Tier II investments can be withdrawn freely at any time
- Lower expense ratio compared to other products
- Set it up later

PROCEED

Figure 19

After entering all the correct bank details system will verify the Bank details and mark a green tick (✓). User will save the details as shown in **Figure 20**.



< Bank Details

Your session will expire in 16:50

Bank IFSC Code UTIB0000173

Bank Name AXIS BANK

Bank Account Number *****

Re-enter Bank Account Number 918010049978188 ✓

Select Account Type

SAVING ACCOUNT CURRENT ACCOUNT

This account will be linked to your investments and will be the default account for all withdrawals

SAVE

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Figure 20

e-NPS PRAN Generation through Digi-Locker Based

The user will then have to add Nominee details as highlighted in red box shown in **Figure 21**.

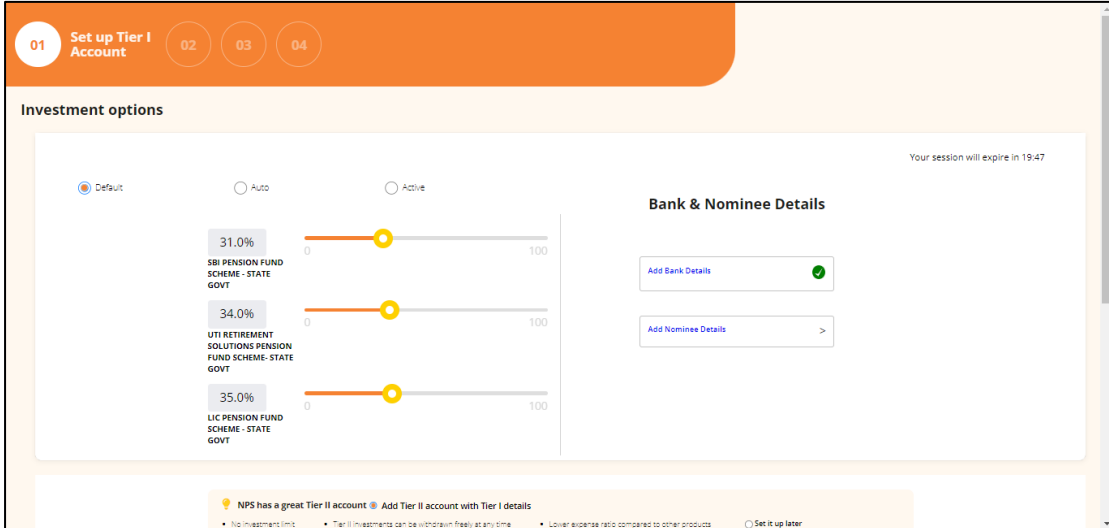


Figure 21

The user will have to enter the Nominee details as shown in **Figure 22**. In case more the one nominee needs to be added, the user can click on “Add Another Nominee” as shown in below Figure.

Note: A maximum of 3 Nominees can be added and total sum percentage (%) of all Nominee should be 100%.

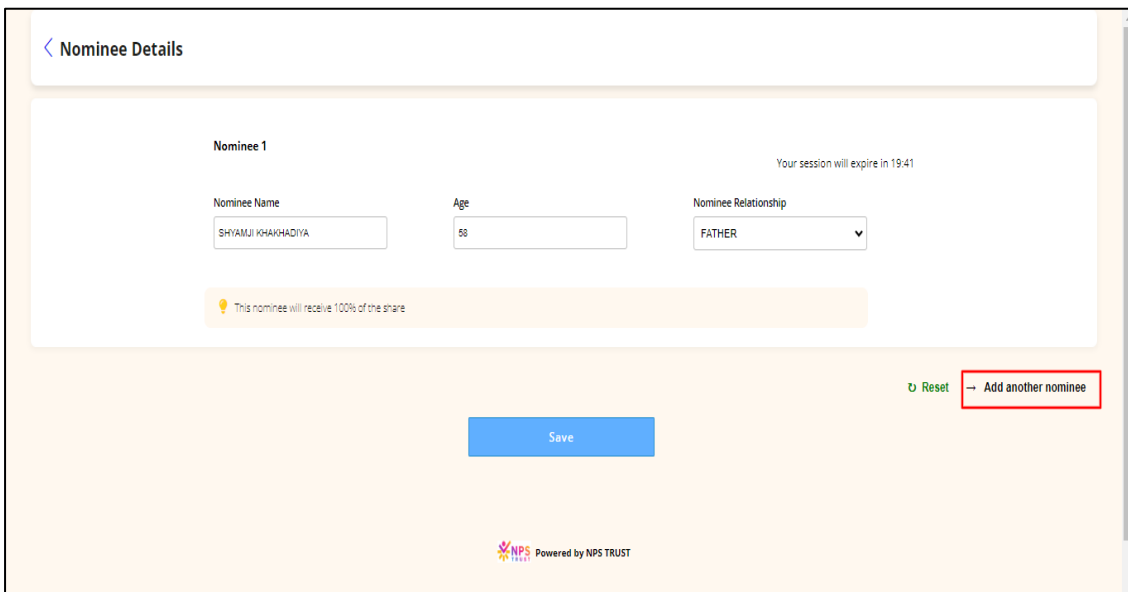


Figure 22

e-NPS PRAN Generation through Digi-Locker Based

- Once all the details are entered system will show a verified mark (✓) against Bank & Nominee details and user will have to click on proceed option as shown in below **Figure 23**.

The screenshot displays the 'Investment options' section of the NPS portal. It features three investment sliders for different pension funds, each with a percentage value and a slider bar from 0 to 100. The sliders are for SBI PENSION FUND SCHEME - STATE GOVT (31.0%), UTI RETIREMENT SOLUTIONS PENSION FUND SCHEME - STATE GOVT (34.0%), and LIC PENSION FUND SCHEME - STATE GOVT (35.0%). To the right, the 'Bank & Nominee Details' section shows two input fields: 'Add Bank Details' and 'Add Nominee Details', both marked with a green checkmark. Below these, a banner promotes NPS as a great Tier II account, highlighting benefits like no investment limit, free withdrawals, and lower expense ratios. A 'PROCEED' button is located at the bottom center.

Investment options

Default Auto Active

31.0% SBI PENSION FUND SCHEME - STATE GOVT

34.0% UTI RETIREMENT SOLUTIONS PENSION FUND SCHEME - STATE GOVT

35.0% LIC PENSION FUND SCHEME - STATE GOVT

Bank & Nominee Details

Add Bank Details ✓

Add Nominee Details ✓

Your session will expire in 14:04

💡 NPS has a great Tier II account ➕ Add Tier II account with Tier I details

- No investment limit
- Tier II investments can be withdrawn freely at any time
- Lower expense ratio compared to other products
- Set it up later

PROCEED

Figure 23

e-NPS PRAN Generation through Digi-Locker Based

After clicking on proceed, the user will have to enter Personal details like DOB/DOJ/Address. User has to declare the Tax paying country under FATCA Details and tick (☑) on both the options as shown in **Figure 24** on next page. Once all the details are entered, kindly click on **"Proceed"** button.

01

02

03

04

Personal Details

Account

Your session will expire in 19:07

Place of Birth

MUMBAI

Country of Birth

INDIA

Nationality

INDIAN

Membership Number(PPAN)

12345

Date of Joining

01/03/2024

Department

WATER

Date of Retirement

31/03/2054

Annual Income Range

10 LAC TO 25 LAC

FATCA Details

☒ I pay tax of india

☒ I am not US person

FATCA 1

Country of Tax residency

INDIA

Address of Tax residency

PLEASE ENTER ADDRESS OF TAX RES

TIN Number issuing Country

INDIA

Tax Identification Number

ABCPD1234A

Validity

DD/MM/YYYY

State

PLEASE ENTER FATCA STATE

City

PLEASE ENTER FATCA CITY

Zip Code

PLEASE ENTER FATCA ZIP CODE

Address Proof

Current Address Proof

DRIVING LICENCE

Document Proof ID (if any)

MH 1234567789

Document Expiry Date (if any)

12/07/2032

Proof of Identity

Identity Proof

DRIVING LICENCE

ID Number

MH 1234567789

ID Expiry Date

12/07/2032

Date of Birth Proof

DRIVING LICENSE

Document Proof ID (if any)

MH 1234567789

Document Expiry Date

12/07/2032

PROCEED

Figure 24

e-NPS PRAN Generation through Digi-Locker Based

- After successful updation of Personal details, User will have to click on drop down menu (v) to upload the documents as shown in **Figure 25** and click on Proceed. User can upload Appointment Letter or Offer Letter whichever document is available.

The screenshot shows a web interface for document upload. At the top, there is a progress bar with four steps: 01, 02, 03 (highlighted), and 04. Step 03 is labeled 'Upload Documents'. Below the progress bar, the text 'Upload the following documents' is displayed. A session timer indicates 'Your session will expire in 19:53'. A white box contains the text 'APPOINTMENT/OFFER LETTER' and a dropdown arrow icon (v) which is highlighted with a red box. Below this box is a blue 'PROCEED' button. At the bottom, there is a logo for 'NPS Powered by NPS TRUST'.


Figure 25

- Once the user clicks on Proceed, a dialogue box would appear for declaration of details as captured by the user. The user will have to tick (✓) the box for declaring all the details including Personal, Bank and Nominee entered are correct and click on "Confirm" as shown in **Figure 26**.

The screenshot shows the same web interface as Figure 25, but with a modal dialog box open. The dialog box is titled 'Declaration by the Subscriber' and contains a checked checkbox (✓). The text inside the dialog box reads: 'I hereby certify that the details provided in CSRF including the personal, address bank, nominee and employment details. Further, I certify that all my related documents have been submitted for this PRAN generation request. All information provided by me is correct, complete and true to the best of my knowledge and belief.' Below the text is a blue 'CONFIRM' button. The background interface is dimmed, showing the 'APPOINTMENT/OFFER LETTER' box and the 'PROCEED' button. A session timer indicates 'Your session will expire in 18:11'. At the bottom, there is a logo for 'NPS Powered by NPS TRUST'.

Figure 26

e-NPS PRAN Generation through Digi-Locker Based

-  The user needs to sign the form. There are 2 methods for signing the form either through OTP authentication or through e-Sign. The user has to select one of the above mentioned method (as shown in **Figure 27**) and click on Confirm.
- In case user selects for OTP authentication, OTP will be received in Mobile number as well as on Email ID (as entered initially by the user) and the same needs to be entered.
- In case of e-Sign option is selected, OTP will be sent on Aadhaar registered Mobile Number and the same needs to be entered.

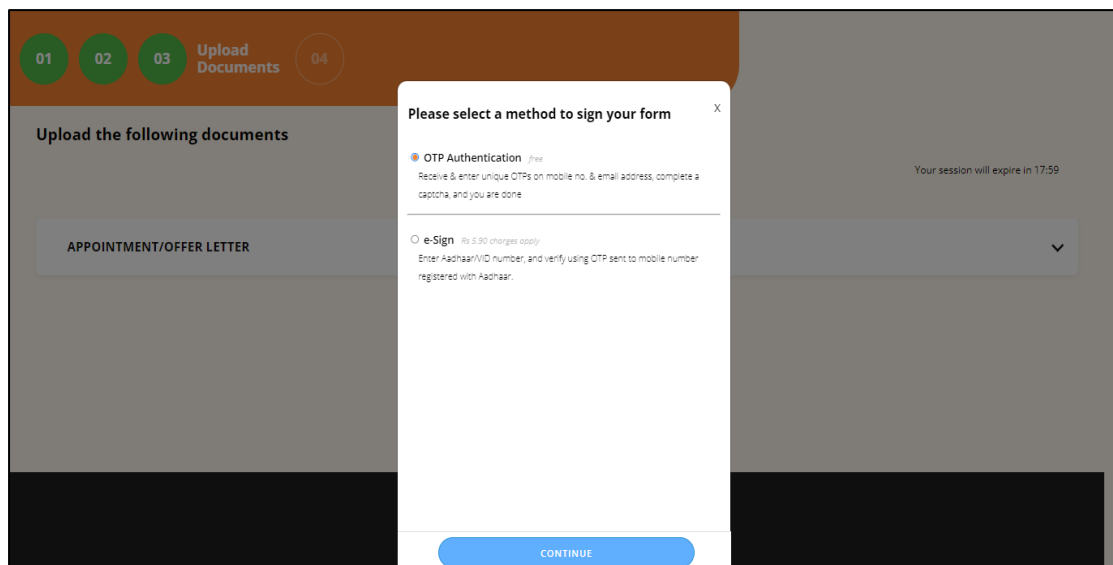



Figure 27

-  Kindly enter the OTP triggered in Registered Mobile Number and Email ID as shown in **Figure 28**.

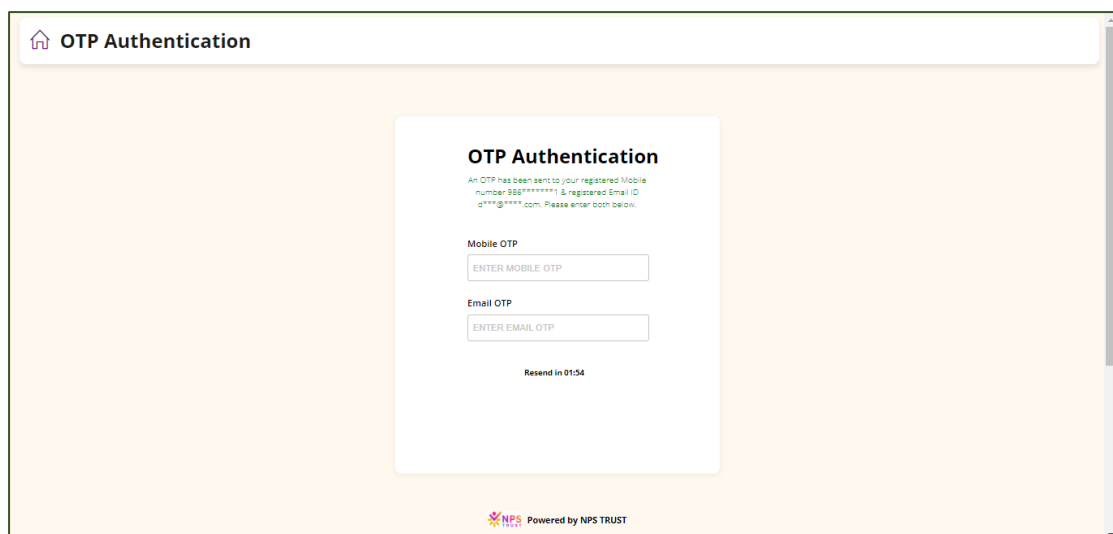


Figure 28

e-NPS PRAN Generation through Digi-Locker Based

- Once correct OTP is entered, a message will pop up showing as “Your Initial Investment to NPS is complete” as shown in **Figure 29** along with ACK ID and ACK ID Date. The user also can download the Registered Form by clicking on “Download Registration Form”

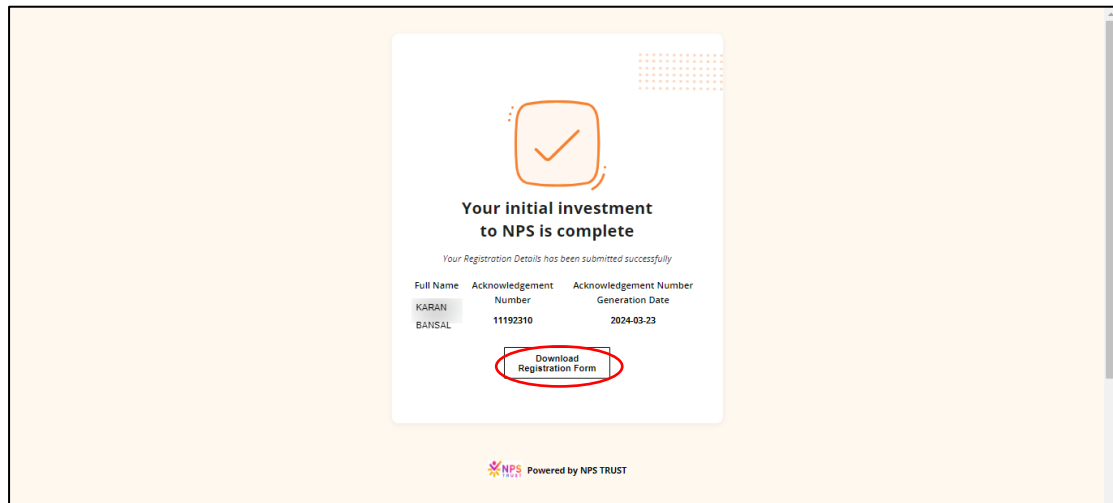


Figure 29

- Once the subscriber level process is completed, the request is made available for Verification and Authorization at Nodal office level.

2. Steps to Verify PRAN Generation through Nodal Office Maker Login

- Nodal office (hereafter terms as office) will login into CRA system by entering <https://cra-nsdl.com/CRA/>.
- The office will click on "eNPS Registration" option from Authorize Request Menu as shown in **Figure 30**.

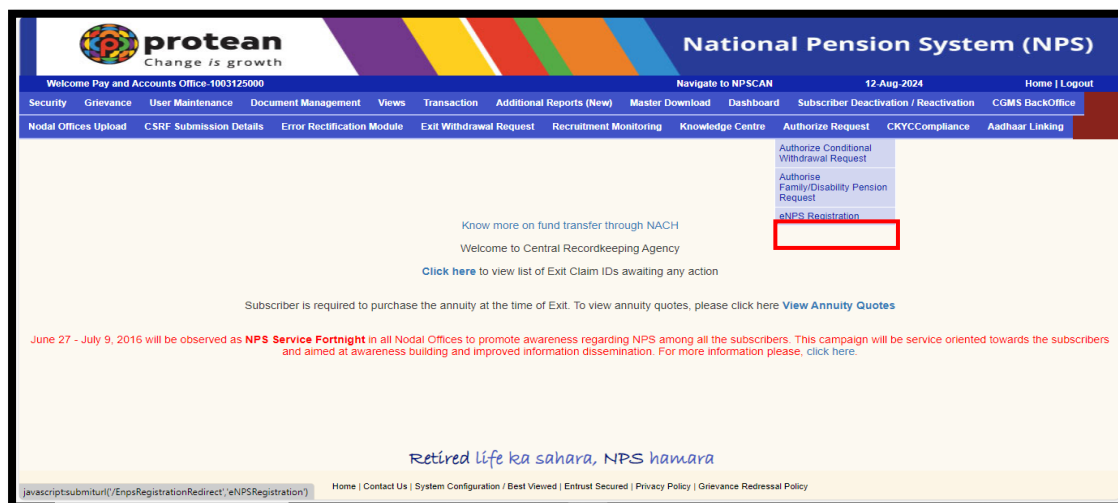
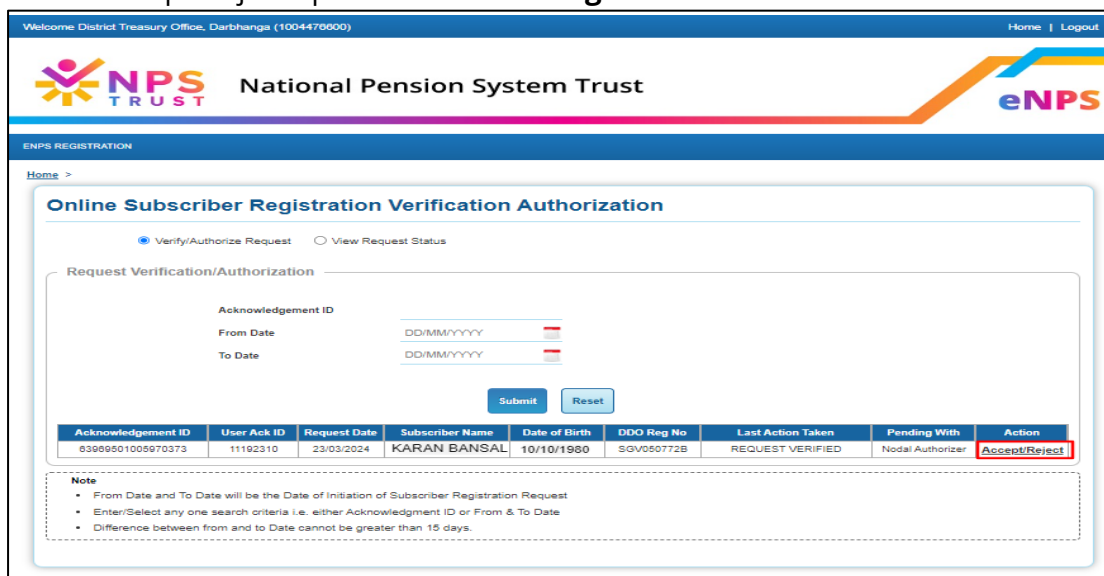


Figure 30

- The office will be redirected to NPS Trust website for verifying the request. The office will have to select the option "Verify/Authorize request" and enter the Acknowledgment ID for Verifying the request and click on Accept/Reject option as shown in **Figure 31**.



Acknowledgement ID	User Ack ID	Request Date	Subscriber Name	Date of Birth	DDO Reg No	Last Action Taken	Pending With	Action
83969501005970373	11192310	23/03/2024	KARAN BANSAL	10/10/1980	SGV050772B	REQUEST VERIFIED	Nodal Authorizer	Accept/Reject

Note

- From Date and To Date will be the Date of Initiation of Subscriber Registration Request
- Enter/Select any one search criteria i.e. either Acknowledgment ID or From & To Date
- Difference between from and to Date cannot be greater than 15 days.

Figure 31

e-NPS PRAN Generation through Digi-Locker Based

- Once the office clicks on accept and reject option, all the details entered by user will be shown to the office. The office has to verify all the details by clicking in bottom right option ">>" as shown below in **Figure 32**.

ENPS REGISTRATION
Home > Subscriber Confirmation (Core)

Subscriber Registration

Start

Acknowledgement ID Generated

Registration Details Submitted

OTP Authentication/eSign Registration Form

5 Verification

6 Authorization

7 PRAN Generated

8 Process Complete

Acknowledgement No: 11192310
Subscriber Name: KARAN BANSAL
Account Type: Tier I

Personal Details
Contact Details
Bank & Other Details
Scheme & Nomination Details
Documents Upload
Photo & Signature Details
Declarations

Personal Details

Title	SHRI
First Name *	KARAN BANSAL
Last Name	
Middle Name	
Applicant is Orphan	NO
Gender *	MALE
Date of Birth *	10/10/1985
Place of Birth *	MUMBAI
Country of Birth *	INDIA
Nationality *	INDIAN
Marital Status	UNMARRIED
Mobile *	9820088200
<input type="checkbox"/> I confirm that my WhatsApp number is same as the mobile number registered above. I also provide my consent to Protean eGov Technologies Limited (CRA) for sending messages / notifications on my WhatsApp number	
Email ID *	KARANBANSAL@GMAIL.COM
Telephone with STD Code	

Family Details

Father's Title	SHRI
Father's First Name	ASHISH BANSAL
Father's Middle Name	
Father's Last Name	
Mother's Title	
Mother's First Name	
Mother's Middle Name	
Mother's Last Name	

Identity Details

PAN	ABCPD1234S
PAN Verification Flag *	NO
Last 4 digit of Aadhaar	XXXXXXX
Aadhaar Verification Flag	YES
KYC Verification Flag	YES
Passport No	
Voter ID	
CERSAI ID	
Retirement Advisory ID	
Retirement Advisory Name	

Proof of Identity

Identity Proof	Driving Licence
Document ID	MH 1234567789
Document Expiry Date	12/07/2032
Date of Birth Proof	DRIVING LICENSE
Document Proof ID (if any)	MH 1234567789
Document Expiry Date (if any)	12/07/2032

>>

Figure 32

e-NPS PRAN Generation through Digi-Locker Based

- The office will verify Photo & Signature of the subscriber as per the CSRF form and click on ">>" option to proceed as shown in below **Figure 33**.
(Note: Photo and signature as available on Driving License will get fetched)

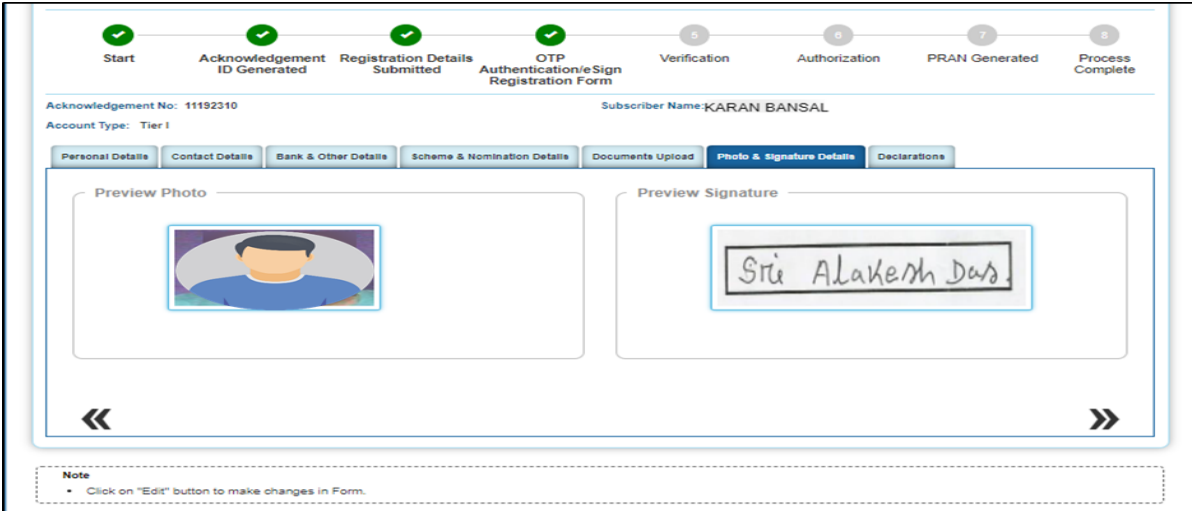


Figure 33

- After verifying all the details as per CSRF form, the office will have to select Approve / Reject and submit the Request as shown in **Figure 34** on next page.
- In case all the details are found correct, the office can click on "Approve" option and process the request.
- In case the request needs to be Rejected, User can click on "Reject" option with appropriate Remarks.

Note: Remark is Mandatory for Rejection of Request.

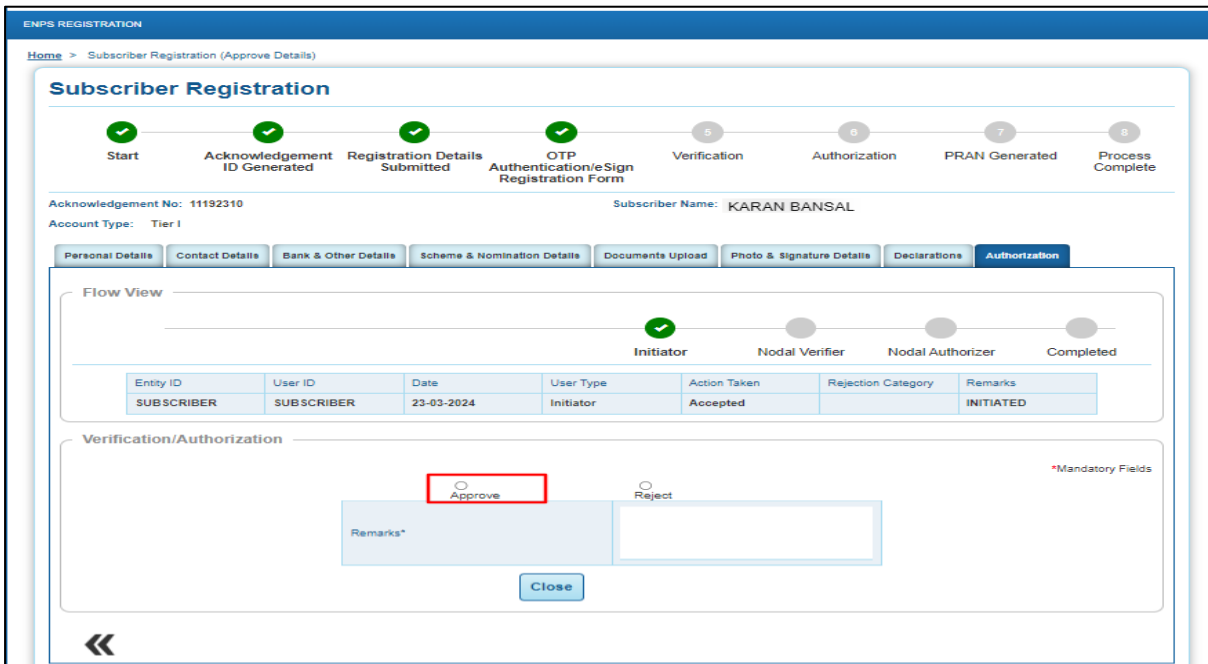


Figure 34

e-NPS PRAN Generation through Digi-Locker Based

- Once the request is approved, the request is successfully Verified and is pending for Authorization at Checker Level as shown in **Figure 35**.

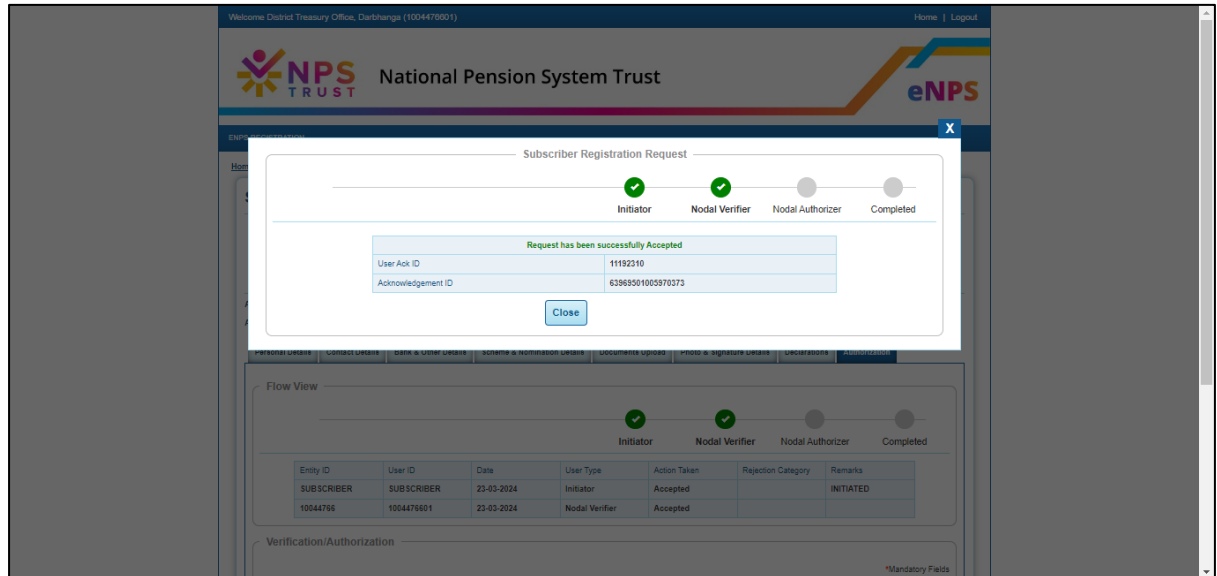
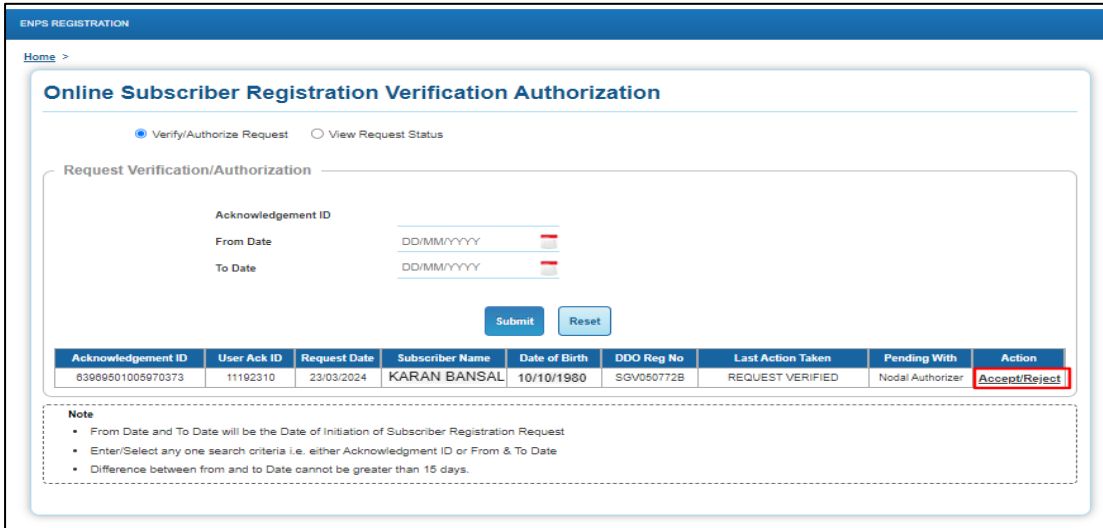


Figure 35

3. Steps to Verify PRAN Generation through Nodal Office Checker Login

- The office will again have to select Verify/Authorize request option and enter the Acknowledgment ID and select the Accept/Reject option as shown in **Figure 36**.



ENPS REGISTRATION

Home >

Online Subscriber Registration Verification Authorization

☒ Verify/Authorize Request ☐ View Request Status

Request Verification/Authorization

Acknowledgement ID

From Date

To Date

Acknowledgement ID	User Ack ID	Request Date	Subscriber Name	Date of Birth	DDO Reg No	Last Action Taken	Pending With	Action
63969501005970373	11192310	23/03/2024	KARAN BANSAL	10/10/1980	SGV050772B	REQUEST VERIFIED	Nodal Authorizer	Accept/Reject

Note

- From Date and To Date will be the Date of Initiation of Subscriber Registration Request
- Enter/Select any one search criteria i.e. either Acknowledgment ID or From & To Date
- Difference between from and to Date cannot be greater than 15 days.

Figure 36

- After verifying all the details as per CSRF form, the office will have to select Approve / Reject and submit the Request as shown in **Figure 37**.
- In case all the details are found correct, User can click on “Approve” option and process the request.
- In case the request needs to be Rejected, User can click on “Reject” option with appropriate Remarks.

Note: Remark is Mandatory for Rejection of Request.

e-NPS PRAN Generation through Digi-Locker Based

Subscriber Registration

Acknowledgement No: 11192310
Account Type: Tier I
Subscriber Name: KARAN BANSAL

Flow View

Entry ID	User ID	Date	User Type	Action Taken	Rejection Category	Remarks
SUBSCRIBER	SUBSCRIBER	23-03-2024	Initiator	Accepted		INITIATED
10044766	1004476601	23-03-2024	Nodal Verifier	Accepted		

Verification/Authorization

Remarks:

Figure 37

Once request is successfully Authorized, PRAN is generated in CRA system as shown in **Figure 38**.

Subscriber Registration Request

Request has been successfully Accepted

Permanent Retirement Account Number (PRAN) for below Ack ID is 110196897055

User Ack ID	Acknowledgement ID	Permanent Retirement Account Number (PRAN)
11192310	63969501005970373	110196897055

Flow View

Entry ID	User ID	Date	User Type	Action Taken	Rejection Category	Remarks
SUBSCRIBER	SUBSCRIBER	23-03-2024	Initiator	Accepted		INITIATED
10044766	1004476601	23-03-2024	Nodal Verifier	Accepted		
10044766	1004476600	23-03-2024	Nodal Authorizer	Accepted		

Verification/Authorization

Figure 38

Once PRAN is generated, SMS/email will be sent to the subscriber on mobile number as well as email is as provided by the subscriber initially